

COMMITTEE: GRAMPIAN JOINT POLICE BOARD

DATE: 7 SEPTEMBER 2012

TITLE OF REPORT: FORCE PERFORMANCE QUARTER 1 2012/13
REPORT

1. PURPOSE OF REPORT

- 1.1 The Force Quarter 1 2012/13 Performance Report summarises the Force's performance during quarter 1 2012/13. The report should be considered in conjunction with *Platform for Success Building the Future 2012/13*, which outlines the Force's strategic direction for the fiscal year.
- 1.2 The report complies with auditors' requirements to provide updates on performance against indicators and presents information in line with previous reports submitted to the Grampian Joint Police Board.
- 1.3 The statistical information contained in this report and the means of accessing more detailed information, will be made available to the public on the Force website (www.grampian.police.uk).

2. RECOMMENDATION(S)

- 2.1 This report is submitted for the approval of Members of the Grampian Joint Police Board.

3. FINANCIAL IMPLICATIONS

- 3.1 N/A

4. SERVICE & COMMUNITY IMPACT

- 4.1 N/A

5. OTHER IMPLICATIONS

- 5.1 N/A

6. REPORT

6.1 Summary

6.2 The Force has continued to build on recent excellent performance results with another strong quarterly performance in this, the last year of Grampian Police. Recognising there are areas for improvement, the Force is taking steps to address specific issues. The main themes for the quarter are below:

6.3 Service Response

6.4 Performance remains strong with the handling of 999 calls and the response to emergency incidents remaining amongst the best in Scotland. The number of abandoned/lost 'non emergency' calls has increased slightly due in large part to critical equipment failures which are being addressed.

6.5 Performance in relation to complaints about the Police has been positive with 36% less complaints received compared to the previous quarter.

6.6 Public Reassurance and Community Safety

6.7 The number of Anti Social Behaviour (ASB) Community Crimes continues to decrease and represents the lowest quarterly figure for 5 years.

6.8 There were seven adult fatalities arising from collisions on our roads during the quarter. Serious injuries increased when compared with the same period last year.

6.9 Recorded crime continues to show a downward trend with significant falls in Groups 1, 3 and 4 compared to this time last year. Overall performance has improved since last year, although there has been a slight increase in Group 2 crimes recorded this quarter. Compared with the previous quarter, detection rates are lower across all Groups with the exception of Group 7. These are however at comparable levels to the same period last year.

6.10 Criminal Justice and Tackling Crime

6.11 Enforcement activity in relation to Organised Crime Groups resulted in the recovery of Class A drugs with a street value of £397,312 and cash seizures under the Proceeds of Crime Act of £85,075.

6.12 Figures for children and young people committing crime continues to show a downward trend with early intervention and partnership working contributing.

6.13 The Force continues to use a variety of means to deal with offenders and issued 666 ASB Fixed Penalty Notices representing a 10% increase on the previous quarter and the corresponding period last year.

6.14 **Sound Governance and Efficiency**

6.15 Turnover rates for Police Officers and Police Staff have remained within acceptable parameters, which should be viewed as positive considering the potential impact of the Police Reform programme.

7. REPORT AUTHOR DETAILS

7.1 Superintendent
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8. BACKGROUND PAPERS

8.1 N/A

Chief Constable
27 August 2012